



Introduction to Restore:London

**A Pan-London victim focussed  
restorative justice service**

# Definition of Restorative Justice

*Restorative Justice bring those harmed by crime or conflict, and those responsible for the harm, into communication, enabling everyone affected by a particular incident to play a part in repairing the harm and finding a positive way forward. (RJC 2012)*

# Benefits to Victim

- Opportunity to be heard
- Opportunity to have questions answered about the crime
- Increases the likelihood of receiving an apology

- Opportunity to express how the offence has affected them
- More able to cope and recover
- To feel empowered/acknowledged

- Opportunity to tell their story
- Evidence of reduced feelings of anxiety and Post Traumatic Stress (Sherman 2014)

- Contribute to a sense of closure
  - To be listened to
  - To better understand why

# Benefits to Offender

- Opportunity to accept responsibility for and acknowledge the harm caused.

- To hear how their behaviour has affected others

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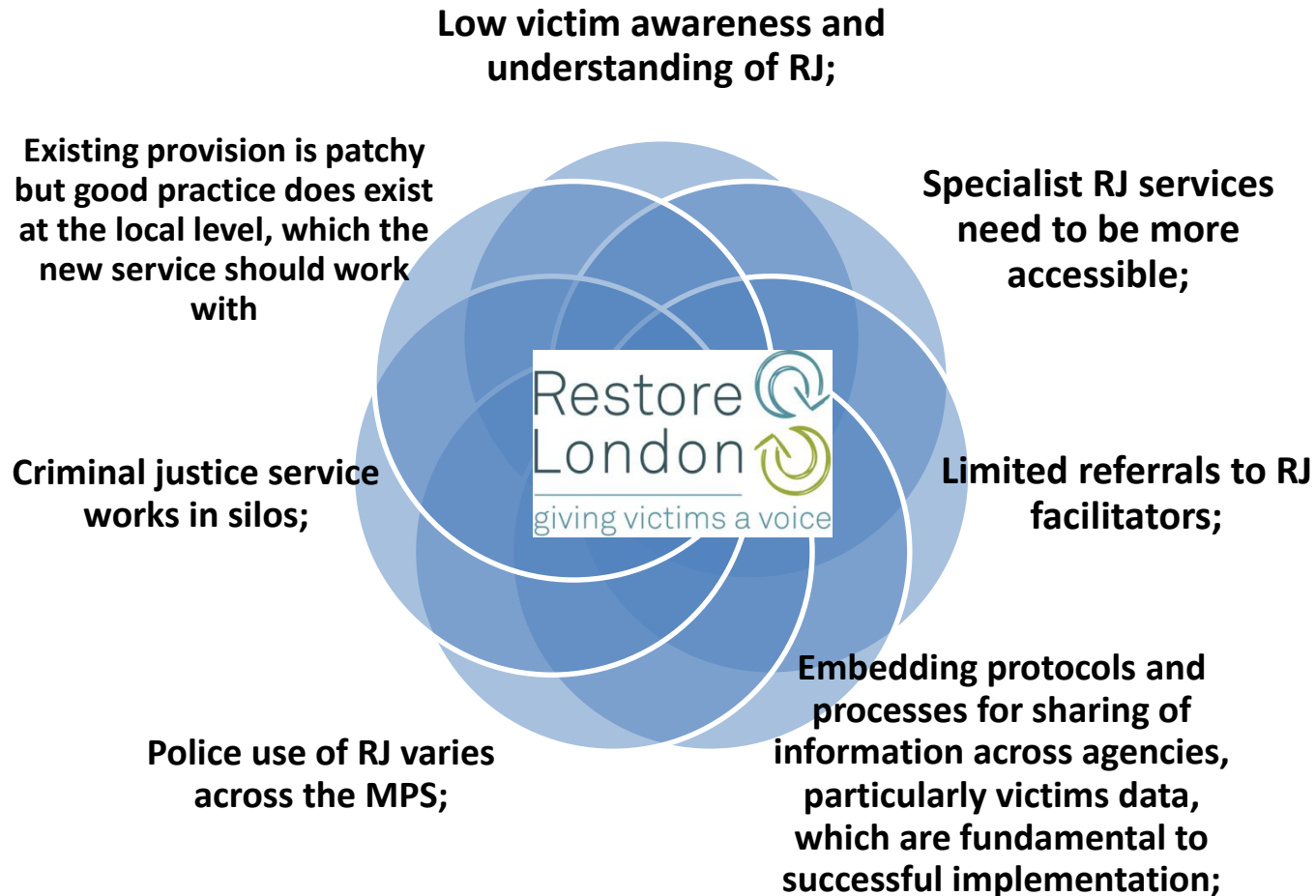
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- To discover what needs to change and to understand their part in the process, essential for reintegration back in to the community.

- An opportunity to make some form of retributive acknowledgement

# The need for a new approach – Mayor's Office for Policing and Crime





Victim of crime in London

Restorative Justice Sector  
(Network)



Wider Community

**Hub**

**Spoke**  
Based in MPS Witness  
Care Unit  
(ESB)

**Spoke**  
Based in MPS Witness  
Care Unit  
(Holborn)

**Spoke**  
Based in MPS Witness  
Care Unit  
(Fresh Wharf)

**Spoke**  
Based in MPS Witness  
Care Unit  
(Sidcup)

**Spoke**  
Based in MPS Witness  
Care Unit  
(Sutton)

Underpinned by

**Restore:London Values**

Policies

Volunteers

Practitioners

Service Standards

Stakeholders

# The Vision



# Contact Us



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